

# Senior Researcher (m/f/x) for Generative AI

## Description

## Company Description

Dynatrace exists to make software work perfectly. Our platform combines broad and deep observability and continuous runtime application security with advanced AIOps to provide answers and intelligent automation from data. This enables innovators to modernize and automate cloud operations, deliver software faster and more securely, and ensure flawless digital experiences.

We're an equal opportunity employer and embrace all applicants. Dynatrace wants YOU—your diverse background, talents, values, ideas, and expertise. These qualities are what make our global team stronger and more seasoned. We're fueled by the diversity of our talented employees.

## Job Description

our role

- Conduct research in the field of Generative AI
- Enhance current product capabilities with innovative customer value, using research results that are also guaranteed to scale to large enterprise environments.
- Bridge academic research and commercial technology development: Collaborate with our development teams and other internal and external stakeholders
- Mentor PhD and master students and ensure direction is in line with research strategy
- Contribute to the global research community – publish and disseminate research findings in journals and speak at conferences
- Actively take part in scientific and industrial cooperation projects

## Dynatrace Research Lab

We are strong believers in innovation through technology and research. In our research center situated in the heart of the Linz Institute of Technology (LIT) as well as in our Vienna and Hagenberg offices, engineers and researchers collaborate to build next generation technologies that help companies to run better, safer and more innovative software. Generative AI is one of the four research divisions of the lab.

## Research Field

- Large language models, and other generative AI-based applications in the software intelligence domain: Data processing, training, evaluation, prompting
- Systems based on generative AI, like RAG or agent-based approaches
- Components used with generative AI, like vector databases and embeddings

## Hiring organization

Candidate-1st

## Employment Type

Full-time

## Beginning of employment

asap

## Job Location

Linz, Austria

## Working Hours

40

## Base Salary

euro EUR 56K+

## Date posted

June 8, 2024

## Why join Dynatrace

- We offer budget independent of research grants and teaching obligations
- Freedom to define and shape the research methodology
- Chance to put research results into practice in thousands of the largest companies
- Join a research team with continuous, rapid growth
- Work in one of the most attractive research areas in the industry
- Close collaboration with the global development team (more than 1000 developers)
- Ability to drive research that has a significant impact on the industry

## Qualifications

- PhD or MSc in Computer Science, Artificial Intelligence or a related quantitative field
- Track record of independent research in topics related to the research field
- Strong publication record of driving market relevant research (in relation to the academic age)
- Excellent English skills (oral and written)
- Proven track record of driving innovation towards product maturity
- Deep understanding of latest developments in generative AI

## Additional Information

### What's in it for you?

- A **one-product software company** creating real value for the largest enterprises and millions of end customers globally, striving for **a world where software works perfectly**.
- Working with the **latest technologies** and at the forefront of innovation in tech on scale; but also, in other areas like marketing, design, or research.
- Working models that offer you the flexibility you need, **ranging from full remote options to hybrid ones** combining home and in-office work.
- A team that thinks outside the box, welcomes unconventional ideas, and **pushes boundaries**.
- An environment that fosters innovation, enables creative collaboration, and **allows you to grow**.
- A globally unique and **tailor-made career development program** recognizing your potential, promoting your strengths, and supporting you in achieving your career goals.
- A **truly international mindset** that is being shaped by the diverse personalities, expertise, and backgrounds of our global team.
- A relocation team that is eager to **help you start your journey to a new country**, always there to support and by your side. If you need to relocate for a position you are applying for, we offer you a **relocation allowance** and support with your visa, work permit, accommodation, language courses, as well as a dedicated buddy program. Click [this link](#) to find out more information about our relocation program.

## Compensation and rewards

- We offer attractive compensation packages and stock purchase options with numerous **benefits and advantages**.
- Due to legal reasons, we are obliged to disclose the minimum [salary](#) for this position, which is € 56,000 gross per year based on full-time employment. We offer a **higher salary** in line with qualifications and experience.

## How the process will look like

Your teammates will gather all requirements within our organization. Then, once priority has been discussed, you will decide as a team on the best solutions and architecture to meet these needs. In continuous increments and continuous communication between the team and stakeholders, you're part of making data play an even more important (and understood) part withing Brand New Day.

## Job Benefits

EUR 56K+